



University Discount Tuition Program FAQs

Q: What is the University Discount Program?

A: Lowe's has partnered with three major universities – Kaplan University, Capella University and Strayer University. These partnerships offer a discounted tuition rate for employees as well as immediate family members. Other partnership benefits may include test preparation, high school equivalency programs and certificate programs.

Q: Which employees are eligible for the discounted tuition?

A: All full-time, part-time and temporary Lowe's employees are eligible from the date they are employed.

Q: How does the University Discount Program differ from Lowe's Tuition Reimbursement Program?

A: These are two different programs that can be utilized at the same time, if eligible. The University Discount program offers Lowe's employees and their dependents a discounted tuition applied when registering for classes at one of the schools with whom Lowe's has partnered. All Lowe's employees and their dependents are eligible for this discount. However, to be eligible for the Tuition Reimbursement Program you must be a full-time employee at Lowe's with one year of service. There are other eligibility factors to qualify for reimbursement under the Tuition Reimbursement Program and these details are located on My Lowe's Life > My Work/Life > Work Life Related Quick Links > Tuition Reimbursement Program.

Q: Are the discounted courses available in multiple languages?

A: Currently, courses are available in English only.

Q: What happens if I start a degree program while I'm employed by Lowe's, but my employment ends before I complete the degree.

A: You can continue, at the discounted rate, until you complete your degree, even if your employment at Lowe's ends.

Q: Are my immediate family members eligible for the same discounted rate?

A: Yes, this includes: spouse/domestic partner, parents, siblings and children.

Q: Can I take the online classes while I'm at work?

A: No. The discounted tuition is intended to help employees improve their skills and get more for their tuition reimbursement dollars. But, course work should not be completed during working hours.

Q: Can I take the online classes using a Lowe's computer?

A: Lowe's does not currently offer computers for use in taking on-line college classes.

Q: Can I transfer credits from other schools where I've taken classes?

A: In many cases, yes. Each partner university has a procedure for reviewing previous college coursework and will make a case-by-case determination on what, if any, previous college credits may be transferred in. These requirements are important in protecting the integrity of the degrees that these schools offer.

Q: Can I get credit for work/life experience?

A: In some cases, yes. Each partner university has a method of reviewing work/life experience to determine what, if any, college credit can be granted for each employee's unique experiences.

Q: Can I get college credit for the training that I complete at Lowe's?

A: At this time, no. But, the next phase of this program will include a review of Lowe's internal training programs to determine which, if any, of them will count toward credits for a degree.

Q: Am I required to complete classes specific to my job at Lowe's?

A: The discounted tuition is available for any degrees offered by the participating universities. However, to qualify for the Lowe's tuition reimbursement program, there are some specific requirements. You can review these on My Lowe's Life > My Work/Life > Work Life Related Quick Links > Tuition Reimbursement Program.

Q: Are the available classes online only, or can I take traditional style classes at the same discounted rate?

A: The majority of the classes are available on-line. However, for the partner universities that have traditional style classrooms available in your area, the discount may apply, and the tuition rate is the same.

Q: What are my next steps?

A: Visit My Lowe's Life or any of the following sites created just for Lowe's employees:

[Capella University](#)

[Kaplan University](#)

[Strayer University](#)